

# South Carolina MIECHV

## COORDINATED STATE EVALUATION IMPLEMENTATION QUALITY MEASURES REPORT

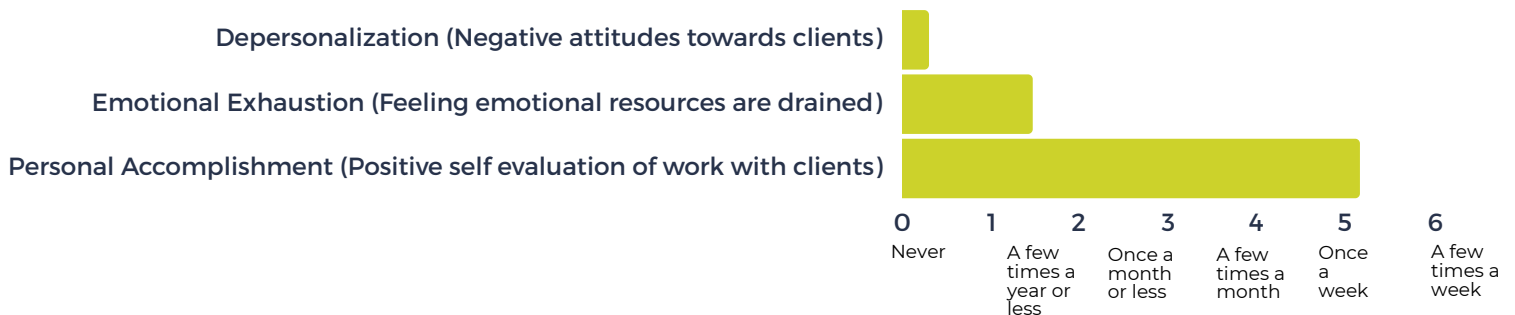
INSERT SITE AND SUPERVISOR NAME

### WHY ARE WE LOOKING AT IMPLEMENTATION QUALITY?

The SC MIECHV Evaluation team is exploring implementation quality as part of the national MIECHV Coordinated State Evaluation because it is well understood that “implementation matters” and that the quality or level to which programs are put into place makes a difference in the ability to achieve intended outcomes. ***The following is a summary of implementation quality data gathered for the home visitors you supervise.***

### REPORTED BURNOUT AMONGST YOUR TEAM OF HOME VISITORS WAS LOW

All home visitors completed the Maslach’s Burnout Inventory in February 2023, which asked how frequently respondents experienced *depersonalization*, *emotional exhaustion*, and *sense of personal accomplishment*. For the Emotional Exhaustion and Depersonalization subscales, a larger score is indicative of higher burnout symptoms, but for Personal Accomplishment, lower scores are indicative of higher burnout. The Maslach burnout subscales for your team of home visitors are shown below:



# 60%

Your Staff Retention Rate

# 44%

Your Team’s Client  
Retention Rate

# 56%

of Your Team’s Clients  
Received a High Dose of  
Home Visiting Services

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### HOW WE CALCULATED THESE NUMBERS

#### Staff Retention Rate

We gathered staff retention data, which is defined as the percentage of home visitors remaining in their role. Staff retention data is tracked by the Children's Trust of SC on an ongoing basis. The data reported are for the period of January 2022 to June 2023.

#### Client Retention Rate

We assessed client retention rates by LIA with data gathered from the SC MIECHV performance measure database. Our analysis included data from 1500 caregivers for the period of January 2022 to June 2023. These dates were chosen to align with the period of the Children's Trust's Leadership Academy 2.0. A client retention rate was calculated for each site. Client retention was calculated by dividing the total clients remaining enrolled or graduated by the total number of clients served during the time period. For sites with more than one supervisor (two sites), we assessed client retention rates by individual supervisor.

#### Dose of Home Visiting Services

For clients enrolled between January 1, 2023 and June 30, 2023, we asked each home visitor to track the ratio of scheduled visits to those that were kept (e.g., scheduled vs. kept) for a 6 month period. For example, among clients enrolled in June 2023, scheduled and kept visits were recorded for 6 months through December 2023. To calculate dose of home visiting service delivery, we created a composite, client level measure of two variables: number of newly enrolled clients retained during a six-month period and number of newly enrolled clients who received at least 50% of expected visits in that same period. Then, we calculated the percentage of clients, by supervisor who received a "high dose" of service delivery (defined as receipt of  $\geq 50\%$  of expected visits and still enrolled at 6 months) during the 6 month period.

If you have questions or would like more information, please contact Jennifer Browder at [browdejs@mailbox.sc.edu](mailto:browdejs@mailbox.sc.edu)

