**KENNETH E. MULCHAHEY DrBA PMP LSSBB CPO**

**Phone:** 603-234-0107 | **Email:** KENMULCHAHEY@GMAIL.COM
**Location:** Gilbert, SC 29054 | https://www.linkedin.com/in/kennethmulchahey/

**AREAS OF EXPERTISE**

Strategic Leadership & Vision | Program & Project Management Excellence | Innovation & Product Development |IT Strategy & Digital Transformation | AI Product Management | Analytical & Problem-Solving Skills | Power BI |Stakeholder Engagement & Vendor Relations | Financial Oversight & Cost Reduction | Process Optimization & Efficiency Gains | Jira / Confluence Administration | Agile, Scrum, & Lean Six Sigma Methodologies | Requirements | Mind mapping | RFP and SOW Development | NIST | Change Management |Communication |Team Building | Conflict Resolution |Azure Vision Studio | Azure Language Studio | Azure Boards | AWS Educator | SharePoint Administration

**PROFESSIONAL EXPERIENCE**

**University of South Carolina**, Columbia, SC
**Adjunct Professor** (2014 – Present) IT Strategy, Requirements, Prototyping, Process, Project Management, AI, Business Case Development, TCO, Cybersecurity, AWS Educator

* Innovated educational methodologies, introducing AI and IT management strategies, enhancing student engagement and comprehension by over 50%.
* Developed curriculum for Management of Information Technology and Introduction to Hardware and Software, significantly improving graduate employability in the tech sector.
* Courses built from scratch and instructed:
	+ **Management of Information Technology:** Comprehensive coverage of managing technology within organizations, emphasizing AI advancements and project management in modern business settings.
	+ **Introduction to Hardware and Software:** Practical skills in hardware/software installation, configuration, and troubleshooting, providing a foundation for network servers, cloud, and database infrastructure.
	+ **Thriving in the Technological Age:** Explores the impact of technology on society, emphasizing skills and strategies for leveraging technology for positive societal impact.

**ClearCaptions (Remote)**, Roseville, CA
**R&D Strategic Program Manager** (2021 – 2024) Software, Hardware, Network, Infrastructure Projects, RFP, Vendor Management, Product Development, Requirements, Scheduling, Resource Management, Data Management, Jira, Confluence, and SharePoint Administration.

* Improved project delivery timelines by 40% through enhanced process efficiencies and cross-functional team synergy.
* Led product enhancements, increasing revenue by 30% and boosting customer satisfaction metrics.
* Established the first cross-functional release management program, increasing release frequency by 35%.
* Launched multiple products using Agile sprint methodologies, including software upgrades, iOS applications, and VoIP applications.
* Established company’s first RFP process, successfully vetting proposals and streamlining the selection process.

**FN America**, Columbia, SC
**E-Novations Program Manager** (2019 – 2021) Software, Hardware, AI development, Vendor Management, RFP, Stakeholder Management, Scheduling, PM Dashboards, Data management, Resource management, SharePoint

* Integrated electronics, software, AI initiatives, and hardware with FN Products, resulting in a 27% revenue increase.
* Reduced time to launch by 20% through robust project management and Agile processes.
* Managed outsourced vendor partnerships for product design and production.

**Motorola Corporation (previously Avtec Inc)**, Lexington, SC
**Director of Project Management** (2012 – 2019) Software, Hardware Development, Digital Dashboards, Team Building, Rally, Requirements, NIST, Networking and Infrastructure, Cybersecurity, SharePoint.

* Increased project efficiency by 75% by establishing the company's first Project Management Office (PMO).
* Reduced system implementation time by 15% and improved service quality by 60%, leading to a 26% revenue increase.
* Developed security processes and governance as a founding member of the Corporate Security Council.
* Co-authored the company's strategic plan, contributing to a 42% revenue increase.
* Enhanced customer experience and reduced support calls by 15% through Advanced Systems Training programs.

**Alion Science & Technology**, Shaw AFB, SC
**Senior Program Manager** (2006 – 2010) Software Development, Requirements, Network and Infrastructure Projects, Systems Integration, Team Building, Supply Chain, Process Management, Network and Infrastructure Projects.

* Managed multi-million-dollar projects, including a $100M DoD inventory system, achieving a 23% efficiency gain and saving $690,000 annually.
* Saved $200,000 per year by revamping existing logistics programs and uncovering $9 million in lost assets.
* Reduced operational and project costs by 30% through streamlined development processes.

**US Air Force Reserves**, Shaw AFB, SC
**Superintendent of Plans & Programs** (2004 – 2013) Network and Infrastructure Projects, Software development, Security Planning, Team Building.

* Managed multi-million-dollar projects, leading to operational success for classified projects in the Middle East.
* Responsible for a $100M budget and development of IT systems, staffing, and training programs.

**EDUCATION**

* **Doctorate Business Administration (Strategy & Innovation**, Capella University - 3.84 GPA
* **Master of Science in Management**, **Project Management,** New England College - 4.0 GPA
* **Bachelor of Science in Criminal Justice**, Saint Leo University - 3.769 GPA

**CERTIFICATIONS & TRAINING**

* Project Management Professional (PMP) Certification #535511
* Artificial Intelligence: Implications for Business Strategy – MIT Sloan/CSAIL
* Certified Scrum Product Owner (CSPO) – Scrum Alliance
* Lean Six Sigma Black Belt (LSSBB) – Villanova University
* PowerBI Essentials
* ChatGPT for Project Managers
* AI in Business
* Microsoft Azure AI Fundamentals